

Webinar 4 of 4

Virtual urgent care

A click away from mental health care

Join for this live webinar on

June 11, 2025
12:00-1:00 p.m. ET

OVERVIEW

In this interactive presentation, clinicians and administrators from the Centre for Addiction and Mental Health (CAMH) discuss the design and implementation of their virtual urgent care clinic, which offers mental health care with a few simple online steps. It is a case study in using digital technologies to enhance access to care.

Discussion topics:

- ✓ Challenges and key decisions
- ✓ How the clinic works
- ✓ Results and statistics
- ✓ Key lessons learned
- ✓ Future directions

Cost and registration

To attend, you must register online.

- For this webinar only: \$30. Register here:
<https://app.certain.com/profile/3445442>
- For all four webinars: \$100. Register here:
<https://app.certain.com/profile/3445537>

These events are free for CAMH staff, physicians, patients and their partners, which includes family (as identified by the patient), patient engagement co-facilitators, and peer support. Note: This free registration requires a CAMH email address.

For more information, contact
courses.help@camh.ca

MEET THE PRESENTERS

Dr. David Gratzer works at CAMH, where he is an attending psychiatrist and serves as the co-chief of the General Adult Psychiatry and Health Systems Division. He is a member of the editorial board of *JMIR Mental Health* and serves as an associate editor of *The Canadian Journal of Psychiatry*. He is an associate professor at the University of Toronto.



Wendy MacLellan, MSW, MHSc is a registered social worker and Certified Health Executive through the Canadian College of Health Leaders. As the Clinical Director, Access to Care, she has oversight for a broad range of clinical teams at CAMH.



Audience

- Health care professionals: Academics, leaders, practitioners, planners and researchers.
- People with lived/living experience: Families, patients, peer support workers, and program engagement co-facilitators.

Accreditation

Information will be provided.

Agenda

- 4 min.: Welcome and introduction
- 30 min.: Interactive presentation
- 25 min.: Questions and answers, with discussion
- 1 min.: Wrap-up